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CHIEF OPERATING OFFICER
HEALTHWAY FEU-NRMF MEDICAL CENTER



Dr. Jacqueline Ciron Angeles: A Notable Example of Compassion and Excellence in Healthcare

In the dynamic and ever-evolving landscape of medicine and healthcare leadership, certain individuals don't just participate—they transform. Dr. Jacqueline Ciron Angeles is one such example, a testament to what can be achieved when brilliant intellect meets unwavering dedication and profound compassion. Her journey, spanning two decades in medicine with seven years in pivotal C-suite hospital administration roles, isn't just a career; it's a relentless pursuit of excellence, seamlessly blending clinical mastery with strategic foresight.

Currently serving as the **Chief Operating Officer of FEU-NRMF Medical Center**, a part of the Healthway Medical Network under AC Health (Ayala Healthcare Holdings Inc.), Dr. Angeles's visionary leadership is unmistakable. Her impressive resume tells a story of consistent ascent: former **Chief Executive Officer of the St. Camillus Healthcare Institutions**, **Hospital Director of St. Camillus Medical Center**, and **Chief Medical Officer of The Medical City Clark**. Each role highlights a trajectory of assuming critical leadership, driving progress, and fostering innovation across the healthcare sector.

A Foundation Forged in Determination and Early Brilliance

Born in Iriga City, Camarines Sur, Dr. Angeles's brilliance was evident from an early age. In high school, she was a regional powerhouse, representing her city in academic and extracurricular arenas. She **excelled** in the **Investigatory Project** competition with a prototype **homemade resistor** and consistently won in Press Conferences for **editorial writing** and in Public Speaking such as **oratorical contests**. Graduating **Salutatorian** with

an **Outstanding in Leadership award**, she propelled her school to regional success as **Corps Commander** in paramilitary drills. She was also **one of the two youngest elected Sangguniang Kabataan Councilor** (youth local official) in the city on that election year. This early display of leadership was a clear harbinger of the remarkable path she would carve.

Inspired by her mother's continuous push for academic proficiency, her intellectual prowess flourished at the **University of the Philippines Manila**. She was accepted into the highly competitive **triple quota honors program** for a **Bachelor of Science in Nursing**, a testament to her exceptional aptitude. Beyond academics, Dr. Angeles immersed herself in campus life, joining the **UP Manila Taekwondo Club, UP Nursing Dance, Choir and Theater Club**, and the **UP Manila Chorale**. Her dedication to the arts saw her as part of the **first batch** to embark on a **European Concert Tour**, culminating in a **win** at the **European Choir Competition** in Salzkammergut, Austria.

Demonstrating a global perspective even then, she **represented the Philippines** by presenting a **paper on HIV/AIDS awareness** at the **Internazionale per la Cooperazione Universitaria (UNIV) Congress** in Rome, Italy. Her scholarly achievements were further recognized with the distinction of being an **Entrance Scholar and a College Scholar**. She successfully **passed the Philippine Nursing Licensure Examination**.

The Unwavering Call to Medicine

Driven by an inherent desire to become a doctor, Dr. Angeles pursued her medical degree at the **Far Eastern University-Nicanor Reyes Medical Foundation Institute of Medicine**, following in the footsteps of her father, an alumnus of FEU's Institute of Law. At FEU-NRMF, she quickly distinguished herself as a leader and an active student. She served as **Editor-in-Chief of Caduceus**, the official campus journal, and was crowned **Ms. Medicine** in her freshman year. She was also an active member of the **Medicine Choir, the Student Representative of the Ad-hoc Committee on Administrative Policies under the Dean's Office**, and an **officer** of the **Asian Medical Students Association (AMSA)** in the Institute of Medicine.

Her commitment to advancing medical knowledge shone brightly when she **represented FEU-NRMF** in the **National Research Competition** of AMSA. Her group's groundbreaking paper on the medicinal properties of Katuray leaves which she presented secured **1st place**, leading her to **represent the Philippines** and present the findings at the **AMSA International Congress** in **Melbourne, Australia**.

Clinical Prowess and Academic Acclaim

After her **post-graduate internship** at the **Armed Forces of the Philippines Medical Center**, Dr. Angeles successfully **passed the National Physician Licensure Examination**. She specialized in **Otorhinolaryngology Head and Neck Surgery** during her residency training at Veterans Memorial Medical Center, where her research contributions were prolific. She garnered significant recognition, winning **1 institutional, 4 national, and 12 international awards** for interesting case, descriptive and analytical papers that were presented, accepted, and submitted for publishing.

Further showcasing her literary and artistic talent, she won the **National Essay Writing Contest of the PSOHNS** and earned **Best Actress and People's Choice Award (Best Actress)** for the short film "Mithi" in the **first PSO-HNS Independent Film Festival Awards**.

After **4 years of ORL-HNS residency training**, she **passed the tough Diplomate Board Exam** (surgical, written, oral and head and neck pathology) for the specialty, then conferred as **Diplomate** and henceforth elevated as **Fellow** of the **Philippine Society of Otorhinolaryngology Head and Neck Surgery** after two years.

Her pursuit of specialized knowledge led her to a prestigious fellowship in **Facial Reconstructive and Head and Neck Surgery** under the **European Academy of Facial Plastic Surgery**, with the main institution at the University of Amsterdam Academic Medical Center, Kingdom of Netherlands. This esteemed program accepts only **one fellow among hundreds of applicants globally per batch**, highlighting Dr. Angeles's exceptional caliber. During her training, she rotated through five different hospitals in five different localities in the Netherlands, gaining invaluable international exposure.

A pivotal moment in her career occurred in 2015 when she attended the **Leadership Journey program by Unilab Foundation**. Dr. Angeles was among **20 plus carefully selected doctors** deeply involved in advocacy work across the country, participating in an intensive leadership immersion course in Siargao. In this program she learned the power of purpose in healthcare leadership roles, the opportunity to do more for others and the sacred duty to share our gifts of compassionate collaborations in an organization anchored on pure intent and service.

After the course, she was tasked with **delivering the graduation speech** for her cohort, **Batch 6 Team Juan**. The Leadership Journey program included **notable alumni** like current **Department of Health Secretary Dr. Teodoro Javier Herbosa** and former **Philippine Medical Association President Dr. Benito Atienza**. This transformative experience ignited Dr. Angeles's profound passion not just to care for the patients but to look after the carers,

the healthcare workers, as well as nurture the multi stakeholders within the healthcare ecosystem.

Mastering Leadership and Global Impact

Dr. Angeles's dedication to continuous learning is exemplified by her **two Master's degrees**. On her first, a **Masters in Business Administration Health Program from the Ateneo Graduate School of Business**, she was the Health program representative in the **Student Council**, and the **Features Editor** and **Contributing writer** of *Magisine*, the official publication of AGSB. She was awarded **Ms. Finman**, recognized as best in FinMan (Financial Management) subject, and her group won **Best in Marketing Plan and Best in FinMan presentation**.

As a MBAH honor student who topped the selection for the extension program, she was **chosen** for the highly coveted Paris course in International Business Management, International Luxury Brand Marketing, and Geopolitics from **École supérieure des sciences commerciales d'Angers (ESSCA) School of Management in Paris, France**. She was one of the **first two MBAH students to qualify for this program**. In France, she was awarded the **Best marketing plan and 1st place in the Luxury Brand Final Exam**. Her incisive paper on geopolitics and country risk assessment through a case study on the Dengvaxia case even led her French professor to encourage her to apply to the OECD Paris office.

On her second master's degree, the **Executive Masters in Disaster Risk and Crisis Management from the Asian Institute of Management**, she was consistently the **top 1 of her class for all semesters**, graduating **Valedictorian** and served as the **speaker of the graduating class of AIM**.

Further solidifying her leadership credentials with an **education** from the **world's top universities**, Dr. Angeles is an **alumna** of the prestigious **Harvard Medical School Leadership in Medicine Southeast Asia Program**, where she was the **Nominated Speaker of the graduating class**.

Dr Angeles also holds a **Diploma in Organizational Leadership – a UK Masters-level program – from the University of Oxford Said Business School**. As a member of Pembroke College (the same college as J.R.R. Tolkien, famous writer of “The Lord of Rings”), she demonstrated formidable persuasive skills when she was assigned as a group's **First Speaker of the Opposition** in the Class **Debate** exercise in the **Oxford Town Hall**, leading the group to victory.

Championing Healthcare and Humanitarian Causes

Dr. Angeles is a certified healthcare leader, a **Certified Hospital Administrator of the Philippine College of Hospital Administrators**, and a **Fellow of various prestigious organizations**: the Philippine Society of Otorhinolaryngology Head and Neck Surgery, Philippine College of Surgeons, European Academy of Facial Plastic Surgery, American Head and Neck Society, and Philippine College of Hospital Administrators.

Beyond her professional roles, Dr. Angeles is deeply committed to advocacy and humanitarian work. She has briefly participated pro bono as a runway model in benefit fashion shows supporting several charitable causes. She has collaborated or participated in **12 medical & surgical missions** by national organizations and led **26 personal expense-driven activities** ranging from feeding programs and medical missions to gift-giving and providing medicines to marginalized communities in different provinces in the country. She also actively **supports international groups** like ISMS-TEAM ENT from New York, USA, and **government agencies** such as the **House of Representatives** and the **Senate of the Philippines**.

Her expertise is widely recognized, leading to invitations as a **guest speaker** and **course lecturer** for **23 different local and national workshops, symposiums, and conferences**.

She was an **Associate Professor** in the **College of Medicine** for two years at Manila Central University-Filemon D. Tanchoco, Sr. Medical Foundation Inc. (**MCU-FDTMF**) and taught **Pharmacology**.

She held varied capacities in writing, serving as an editor-in-chief, features editor, literary editor, and contributing editor/researcher for different journals. More recently, she is a **contributing writer** for *The Manila Times* in the **Harvard Veritas** column.

Her extensive network includes memberships in **10 medical organizations**, **2 diplomates**, and **6 fellowships** of varied medical groups, alongside **9 memberships in socio-civic groups** and volunteering for **12 non-governmental organizations**. Demonstrating a multifaceted talent, she is also a contributing photographer of Getty Images International and a member of EyeEm Community, with her photos exhibited **twice in Berlin, Germany**, and **once in London, England**, and **three photos awarded by EyeEm Philippines**.

With an IQ of **146** and a passion for history (especially Medieval, Egyptian, and English), geography, philosophy, arts, and music, Dr. Angeles embodies intellectual curiosity and a rich appreciation for diverse fields of knowledge. She loves the ocean (**certification for open**

water dive), and her multifaceted talents extend to holding **5 different beauty titles** and receiving **4 commendations from Bicol** region.

She has been recognized as a **Notable Alumna of the Asian Institute of Management**, **featured** on the **Ateneo Graduate School of Business Facebook page**, and **highlighted** on the **Harvard Medical School website** for her leadership.

Under her leadership, institutions she previously led achieved significant milestones, including acceptance as a member of the **Global Green Healthy Hospitals** and receiving local (**BJMP Service Provider Awardee**), won the **acclaimed Department of Health Hospital Star Awards (Level 2) in 2023**, for exceptional performance and commitment to patient care, innovation and community service. And international awards (**Hospital Management Awards Asia, Healthcare Asia Award**). The institution's **research** was **accepted** in the **International Hospital Federation World Hospital Congress**, in **Lisbon, Portugal** in 2023 where she presented this paper about the path towards an eco-friendly and sustainable hospital.

Under Dr. Jacqueline Ciron Angeles's leadership, **Healthway FEU-NRMF Medical Center** recently earned accreditation as a **Mother-Baby Friendly Healthcare Facility from the Department of Health**, recognizing its dedication to optimal maternal and infant health practices. Furthermore, it is now an **accredited health facility partner for PhilHealth Z-Benefit coverage for Coronary Artery Bypass Graft (CABG) surgery patients**, expanding access to crucial cardiac care. Demonstrating a strong commitment to sustainability, the hospital was also recently accepted as a **member of the Global Green Healthy Hospitals (GGHH) network**.

Her exceptional leadership continues to be celebrated. In 2023, she won the **Excellence Award CEO of the Year** at the **Asian Hospital Management Awards in Kuala Lumpur, Malaysia**. Most recently, in 2024, she was recognized as an **Inspirational Executive in Asia** by the **Asian Corporate Excellence Award in Bangkok, Thailand**.

Dr. Jacqueline Ciron Angeles's journey is a powerful narrative of dedication, unparalleled intellect, authenticity, humility, and profound impact. And amidst all these extraordinary achievements and beyond positions of authority, she remains grounded and deeply rooted in her faith. Her unwavering commitment to healthcare, transformative leadership, and humanitarian causes serves as an inspiring example for aspiring professionals and leaders worldwide, illuminating the path to a healthier, more compassionate future.